2021 Fundraising Strategies Designed To Help You Raise More This Year



Welcome to the webinar!

Your Speaker



Candace Cody Manager of Content + Education CauseVox

Webinar Agenda:

- **1** Fundraising In Today's Context
- 2 3 Ways To Grow Your Fundraising
- 3 8 Fundraising Strategies To Help You Raise More In 2021



Power up your virtual fundraising

Typical fundraising software is clunky, complex, and contractbound, but CauseVox actually tidies up your digital fundraising.

Run donation pages, crowdfunding, and peer to peer fundraising in less time, without hassle.

THE JUSTICE MOVEMENT Just Wa \$115,9 Make a Donation Choose your donation frequency. 4636 One-time Monthly Recurring Select an amount 915 15 00 USD Funds one hour of programs 35 00 USD Funds two hours of programs 75.00 USD Funds three hours of programs 150.00 USD Funds six hours of program: PARTICIPANTS UPDATES DONORS USD Type an amount.. Add a tip COME TO JUST WATER Th Add 5.00% of my amount to cover transaction fees Assign your donation to a specific fundraiser or team consider joining the movement to educate, promote, and fundraise on behalf of (optional) nities in South Asia and other priority areas around the world? nthia Caroll tice Movement is a collective voice for justice and compassion in the world. The wa ent is made of kids, students, young adults, families, and churches who believe they can

Learn more at causevox.com

2021 Fundraising Strategies Designed To Help You Raise More This Year



Fundraising In Today's Context



You've had to re-imagine your programs and ways of working.

In-person fundraising events for the foreseeable future are cancelled & rapid transition to virtual fundraisers.



Unfortunately, the reality is that we don't know

how long this is going to go on.

In 2019 + 2020, were the **budget constraints**

Were the #1 challenge for nonprofits preventing digital advancement.

Source: 2020 Digital Outlook Report

In 2015-2018 Staff shortage was the #1 challenge for nonprofits preventing digital advancement.

Source: 2020 Digital Outlook Report



of nonprofits felt that technology shortcomings were an obstacle in 2020.

Source: 2020 Digital Outlook Report

Total online revenue grew by 100%

in 2020.

Source: M+R Benchmarks Report

Donations were up

in 2020.

Source: Fundraising Effectiveness Report

Donations are the highest they've been in



Source: Fundraising Effectiveness Report

The Great Convergence (Pre-COVID)

The blend of marketing and fundraising is happening soon.





The Great Convergence (Post-Covid)

The blend of marketing and fundraising is now.





The nonprofits that will withstand the pandemic are the best are the ones that are the quickest to adopt a comprehensive digital fundraising strategy.

Digital Fundraising Cycle

ATTRACT

Build Your Audience

Web traffic, social media, digital ads, etc

NURTURE

Engage Your Audience

Email nurturing, social media, storytelling etc.

CONVERT

Drive To Action

Donations, peer-to-peer, etc.

Donations are a form of commitment. And commitment is a journey.



Advantages Of Fundraising In 2021

- Lower costs of fundraising online
- Higher return on investment + effort
- Less administrative tasks
- Wider range of participants/supporters

= You Take Home More Funds With Less Effort

3 Ways To Grow Fundraising



How To Grow Fundraising

- Acquire more donors
- Increase donor retention
- Increase gift size



#1. New Donor Acquisition

ATTRACT

Build Your Audience Web traffic, social media, digital ads, etc



CONVERT

Drive To Action Donations, peer-to-peer, etc.

NURTURE

Engage Your Audience

Email nurturing, social media, storytelling etc.

11.4%

increase in new donors.

Source: Fundraising Effectiveness Project 2020

#2. Donor Retention

Overall, donor retention was donor retention rates were



in 2020.

Source: Fundraising Effectiveness Project, 2020



The average donor retention rate in 2020 was 44.500

Source: Fundraising Effectiveness Project, 2020



Bad News: Last year, only

of first time donors in 2019 gave again in 2020.



Source: Fundraising Effectiveness Project

It costs nonprofit organizations

200-300%

more to attract new donors than it does to get a 2^{nd} gift.

→ causevox

Source: Nonprofit Quarterly



of repeat donors are retained.

Source: Fundraising Effectiveness Project



Good News: You can implement strategies that help you retain more donors in 2021.

#3. Increasing Gift Size

The average gift retention rate is $480/_{0}$

Source: Fundraising Effectiveness Project



These 3 pillars will help you grow fundraising throughout 2021.
8 Fundraising

Strategies To

Raise More In

2021





1. Donation Form Optimization



of young donors are turned off by an out of date website.

Source: Wild Apricot Virtual Event Report

Conversion rates increased 500%

when form fields were lowered from 4 to 3.

Source: Hubspot

65+%

of all fundraising web traffic is mobile is and growing each year.

Source: CauseVox



of consumers have made a mobile payment in the last year.

Source: Paysafe



of donors agree that knowing how their donation makes an impact is important to their gift.

Source: Charities Aid Foundation



more likely to give again if they gave on a branded donation page the first time.

You Need A Great Donation Page

Your donation page has never been more essential to your fundraising. You need a donation page that will:

- Helps drive more results (optimized for conversion)
- Branded/integrated into your website
- Communicates impact to the donor to drive higher gifts
- Mobile-optimized & supports mobile payment
- A great experience your donors will love



Donate

Membership, Planned Giving, Sponsorship Opportunities and more

When you donate to The Land Conservancy of New Jersey, you help preserve and protect our state's critical land and water resources. Lands that enrich your life by ensuring clean air and water, sustain locally grown food, inspire you with natural beauty, and provide you with special places to explore.

Make a Donation

10.00 USD 25.00 USD 50.00 USD	One-time		Monthly Recurring	
10.00 USD 25.00 USD 50.00 USD	elect an amount.			
100.00 USD	10.00 USD	25.00 USD	50.00 USD	
	100.00 USD			



Add 4.50% of my amount to cover transaction fees.

Select an amount.

75.00 USD	Provides 75 thermometers to residents to help monitor individual health
150.00 USD	Supplies about 150 residents with antibacterial soap bars to support CDC hand washing guidelines
500.00 USD	Provides 20 phones to residents so they can call for support during isolation
500.00 USD	Provides occupational therapy services to keep a person housed and allow them to age with dignity in place saving taxpayers \$110,000 a year when compared to senior assisted living facilities.
1000.00 USD	Gives nearly 100 residents a supplemental food kit of oatmeal, lentils, can of fruit, and water
2500.00 USD	Equips 5 staff members with individual laptops to be mobile in the field

hoose your donati			
One-time	Monthly Recurring		
elect an amount.			
50.00 USD	Stupid Cancer Friend: Support the Adolescent and Young Adult (AYA) Cancer Community		
100.00 USD	Stupid Cancer Family: Help offset the cost of attendance at CancerCon!		
200.00 USD	Cover the full registration cost of CancerCon 2020 for an AYA Survivor		
850.00 USD	Partial Scholarship to CancerCon 2020 for an AYA Survivor		
2500.00 USD	Full Scholarship to CancerCon 2020 for an AYA Survivor		
5000.00 USD	🕲 Official Named Sponsor for Toast 2019: The Museum of Stupid Cancer		
Other	USD Type an amount		



2. Peer-to-Peer & Virtual Fundraising Events

Organizations that use peer-to-peer fundraising raise



as much, as opposed to crowdfunding campaigns.

Peer-to-Peer Fundraising

It's never been a better time for peer-to-peer fundraising:

- Peer-to-Peer fundraising is fundamentally about relationships
- It's an alternate ask
- Primary driver of new donor acquisition
- Ideal for digital fundraising
- Start with board members

Tip: Prepare a toolkit to help your fundraisers best promote their pages





Of survey respondents said they either had already run a virtual event, or were planning on running one in 2020.

Source: Wild Apricot Virtual Event Report

What Is Virtual Fundraising?

A virtual fundraiser is an online fundraising event. Instead of gathering together physically, your supporters gather online via technology like livestreaming, video, social media + digital fundraising software to raise funds online.

Virtual fundraisers aren't new, but they are rapidly growing!



Advantages Of Virtual Fundraising

- Lower event costs
- Higher return on investment
- Higher return on effort
- Wider range of participants/supporters
- Less administrative tasks

= You Take Home More Funds With Less Effort

Cost of Fundraising & ROI

Low cost of fundraising enables higher ROI, a low fundraising ratio, and more funds to go to the mission.

Fundraising Method	Average Cost to Raise \$100
Direct Mail Acquisition	\$138
Benefits & Events	\$50
Direct Mail Renewal	\$25
Planning Giving	\$25
Grants	\$20
CauseVox *	\$3

* Averages after use of donation tipping, where donors cover your fees. Includes credit card processing fee.



Virtual Fundraising Case Study

- Engaged more virtual table captains
- Spent \$50,000 less in event costs
- Took home over \$35,000
 more
- ROI increased from 212% to 1617%

8x Increase in ROI





Unleash Your Love by Summit Assistance Dogs

\$186,418

549



DONATE

< SHARE





Unleash Your Love

by Summit Assistance Dogs

\$186,418

RAISED

549 DONORS



< SHARE

DONATE

< SHARE

This week, the difficult decision to cancel #20NTC was made, but it was one that was made that was true to NTEN's values and centered the community. In the last 24 hours, the NTEN community has shared countless messages of support, as well as offers to generously donate registration fees towards the significant financial hit.

The reality is that NTC is a significant part of NTEN's annual budget, and there is a substantial amount that is needed to pay for the conference contracts that are owed for not putting on the event. NTEN has done everything to negotiate as much as possible. Unfortunately, insurance does not cover cancellations due to COVID-19.

As with everything at NTEN, this fundraiser is community-driven.

Let us remember #20NTC as a moment in time in which we, as a community, came together to support the organization that so many of us love and, in doing so, celebrate the very best in all of us.

Please share this campaign with your networks and share your story of what NTEN and the NTC mean to you!

All donations will be eligible for a US tax receipt

About Participants Updates Donors

Your donation today will create life-changing service dog partnerships for years to come.

Summit Assistance Dogs relies on the generosity of our amazing donors and volunteers whose support funds the training and placement of highly-skilled assistance dogs with our clients, at no cost to them. This year, due to the COVID-19 pandemic, we are transitioning our annual luncheon fundraiser to the new Unleash Your Love virtual giving event. Help us meet our goal to raise \$175,000 through this year's Unleash Your Love virtual giving event and you will create multiple new life-changing partnerships in 2020. Become a virtual "table captain" and engage your network to meet a shared giving goal (virtual table captain guide), donate online by clicking the button above, mail in your gift by check, or join us from the comfort of your couch for our live program on May 7!

If you would like to make a recurring donation or modify your current recurring donation, contact us at info@summitdogs.org.

CHALLENGE MATCH: A generous anonymous donor has issued a challenge to our community - if we can raise \$175,000 by May 7, they will donate \$25,000!

About Summit

Summit Assistance Dogs creates lifechanging partnerships by providing highlyskilled mobility assistance dogs for people living with disabilities. Visit www.summitdogs.org for more info.



Thank you Event Sponsors

GOLD LEVEL

Virtual "Table Captains"

Meet some of our supporters who are spreading the word about this campaign







Mark's Virtual Table

G /mark-bunje

My Appeal 0 Updates 12 Donors

Cat lover gone to the Dogs!

Yes, friends and family, that's me. After I retired from the fire service I started volunteering for a non-profit, Summit Assistance Dogs. Little did I know my volunteer work as a construction consultant at Summit would change the rest of my life. I am, well, was, a true cat person. I soon found myself surrounded by dogs, lots of dogs, especially the seven to eleven that lived with my new partner in life, Sue.

The dogs changed me. Their love and devotion was without question. As I became en en de la contra la contra de s







Keys to Success Virtual Walk

by Arizona Friends of Foster Children Foundation

\$20,355

OF \$10,000 RAISED

10 YOUTH RECEIVING ONE YEAR OF SERVICES

0 DAYS

188 DONOR

NATE

JOIN THE WALK

< SHARE

We Walk, So They Can Run. Join Us.

We grew up in foster care. While most kids can't wait to turn 18, kids in foster care dread that age. We know that feeling of panic. Fortunately, **Keys to Success** has been there to change our stories into ones that have a positive path forward. We know firsthand how this program helps kids aging out of foster care.

Today, we're asking you to join us to #DotheVirtualWalk and ensure other kids in foster care can change their stories through Keys to Success like we did.



DONATE

What's a Virtual Walk?

Time is the one thing we just don't have enough of. So our Youth Advisory Board came up with the idea of a virtual walk. It's a way to participate at your own pace. You decide when, where and how to walk, run or hike. Walk around your neighborhood, your backyard, on your treadmill. You decide how much you'll walk. Or how creative you'll get by wearing a costume as you #DotheVirtualWalk!

How it works:

You sign up and pay the \$35 registration fee and AFFCF will send you a registration packet that includes a Virtual Walk T-shirt. You'll get access to your own fundraising page that you can share with everyone you know to help raise funds or even to participate along with you!

Not sure about fundraising? Our handbook will guide you every step of the way and

LEADERBOARD

They walk, so kids in foster care can run.







Virtual Awards Celebration

by Woven Health Clinic

DONATE

BECOME A TABLE CAPTAIN

< SHARE





The Impact Maker Campaign -Virtual Impact Gala 2020

by Planned Parenthood of Metropolitan Washington, DC (PPMW)

\$332,484 OF \$325,000 RAISED

0 DAYS REMAINING

415 DONORS





Day of Thanksgiving

by Dorcas Ministries

\$334,443 OF \$300,000 RAISED

0 DAYS

661 Donors

BECOME A VIRTUAL TABLE CAPTAIN





Walk the State Challenge

by Parkinson's Nebraska



\$32,201 OF \$27,000 RAISED

0 DAYS REMAINING

237 DONORS

Virtual Fundraising Ideas

- Crowdfunding
- Peer-to-Peer Fundraising
- Livestream
- Webinars
- Virtual Gala aka Ungala
- Virtual Race (No Run Run)
- Virtual Bikeathon
- Virtual Hike
- Matching Campaign
- #GivingTuesdayNow

- Online Auction
- Virtual Tours
- Virtual Movie Night (Netflix Party)
- Virtual Game Night
- Virtual Concert
- Virtual Happy Hour
- Phone-a-thon
- Partner Fundraising
- Social Media Challenge
- Virtual Paint & Sip



Acquisition

Retention

3. Webinars/Regular Livestreams

Webinars and live-streaming are the biggest trend in nonprofits – but still one of the most under-used engagement strategies. Building webinars and live-streams into your plans now will help you stand out this year.
Benefits Of Nonprofit Webinars

- Engage your existing audience + donors online
- Create another avenue to engage new potential donors
- Stand out to your audience
- Drive more online donations



Example: Virtual Event

Dorcas Ministries' Day Of Thanksgiving Virtual Breakfast





BECOME A VIRTUAL TABLE CAPTAIN

< SHARE

Fundraising Through Your Webinar

- Launch fundraising campaign or donation page ahead of webinar
 + include in marketing emails
- Create customized giving levels for webinar ask
- Make consistent calls to action
- Share your screen with fundraising progress updates
- Include links in the live chat to donate
- Send follow up email with link to donate
- Include link to donate on webinar replays

Acquisition

4. Activate Partners

Corporate Partner Fundraising

Try engaging a partner to:

- Commit to a Match
- Become a sponsor
- Participate in peer-to-peer fundraising
- Crowdfund for you
- Promote your fundraising through their channels



NorthTexas

JOIN US IN FIGHTING HUNGER

Help us support the North Texas Food Bank



Mid America Mortgage, Inc

by North Texas Food Bank

\$13,000 OF \$5,000 RAISED

20 DAYS REMAINING

17 Donors

DONAT

< SHARE

100%

Join Mid America Mortgage in fighting hunger in North Texas!

Currently, NTFB needs to build **60,000 boxes** each week, on top of their normal operations to meet the current increased need. To ensure NTFB has the flexibility to adapt to the fluid nature of the pandemic while also sustaining their normal operations, Mid America Mortgage is asking to consider donating to support NTFB's hunger relief efforts.

As things are changing day-to-day, NTFB remains committed to their mission. As a second responder for emergencies, they must maintain operations to ensure that food continues to reach members of our community needing assistance.

While the full scope of this pandemic's long-term impact is not yet known, there's already an economic impact from business and school closures, a drop in oil and gas prices, travel restrictions, and the cancellation or suspension of major public events.

It is because of this unknown, it is more important than ever to provide for our neighbors in need.

If you have further questions about NTFB's immediate response to COVID-19 please visit ntfb.org or email your questions to ashleyv@ntfb.org.



Retention

5. Focus On Securing A Second Gift



Of donors feel more engaged when a nonprofit sends personalized content.

Source: Abila Donor Loyalty Study



I WOULD STOP DONATING IF CONTENT IS...



Figure 12: What content stumbles would cause a donor to stop donating (note: respondents could select multiple choices)



Donations are a form of commitment. And commitment is a journey.



Thanking your donor within 48 hours made them



More likely to give again.



Source: Guidestar

A 3 minute thank you phone call resulted in a



Increase in retention.



Source: Guidestar

Donors that give within the first 3 months have



Higher LTV than those that give a year later.



Source: Bloomerang

New Donor Engagement Best Practices

- Automated receipt
- Landing page
- Video
- Phone call (segments) •
- Donor highlights
- Personalized

• Thank you note

- Social media shoutouts
- Nurturing series w/ CTA
 - Report Impact
- Re-engagement strategy
- Surveys / Feedback loop



Nurturing Journey

		1						
Donor Nutu	ring Journe	y						
While on the journe	ey, the donor is exclu	uded from all other co	mmunications					
Stage	Segmentation	Time	Channel	Communication	Content Ideas			
	Segment based on type of signup: event signup, peer	On sign-up	Email	Welcome email	The content should be tailored based on sign-up source			
Nurture: Welcome		3 days after sign-up	Email	Welcome from the CEO	Welcome from the CEO - introduction to learn more about the organization			
			SMS	Welcome from the CEO	Welcome from the CEO - introduction to learn more about the organization			
Nurture: Learn About Donor	All	7 days after signup	Email	Survey	Send a short survey over email - ask them why they donated, what are they interested in about the cause and the organization			
Nurture: Further Engagement	All	12 days after signup	Email	About our organization	More information about your organization, perhaps introduce some staff, volunteers or beneficiaries - think of this as a digital welcome kit			
		21 days after signup	Email	Ways to get involved	Demonstrate ways they can get further involved with the organisation - volunteer, attend an event, donate, join a facebook group, follow on social media			
Convert	All - but segment ask based on their interest	21 days after signup	Telephone	Upgrade	Thank the donor and ask the donor to become a regular giver - explain benefits, reason why, compelling story. Potentially use information from survey if available to you			
At the end of the journey, they may go into the regular newsletter/enews journey								

At the end of the journey, they may go into the regular newsletter/enews journey

Retention

Gift Size

6. Recurring Giving

Recurring donors give 420/0

more annually than one-time donors.

Source: Network for Good

Recurring donors have a

retention rate, as opposed to 46% for one-time donors.

Source: The Nonprofit Recurring Giving Benchmark Study

Recurring giving grew 170/6 In 2019.

Source: M+R Benchmarks

Recurring Fundraising

Recurring giving helps you sustainably fundraise. Ensure that you have:

- Recurring giving in place on your donation form
- Consider a recurring giving campaign
- Engage existing donors to give monthly



Make a Donation

Choose your donation frequency.

Monthly Recurring	One-time	
elect an amount.		
20.00 USD	Sustain	
35.00 USD	Sustain	
50.00 USD	Sustain	
100.00 USD	Sustain	
Other	USD Type an amount	

Add 8.00% of my amount to cover transaction fees.





Be A Humble Hero

by Mortgage Professionals Providing Hope

\$26,851

518 DONATIONS

DONATE

BECOME A HUMBLE HERO



Gift Size

7. Matching Gifts

Donors give 50%

more when a match is in place.

Matching Gifts

Try obtaining a matching gift to drive donations & urgency:

- Ask board
- Follow up with major donor
- Reposition any pledged gifts as a match
- Engage a partner





Homes. Support. Success.



\$10,000 COVID-19 Emergency Challenge Grant

by Skid Row Housing Trust

100%

\$10,010 of \$10,000 RAISED

0 DAYS REMAINING

20 DONORS

DONATE

< SHARE



8. Targeted Asks



Of donors feel more engaged when a nonprofit sends personalized content.

Source: Abila Donor Loyalty Study





of donors agree that knowing how their donation makes an impact is important to their gift.

Source: Charities Aid Foundation

Targeted Ask Strategies:

- Segment out donors based on their average gift size
- Craft a donation page for their targeted gift (higher) level & send out relevant communications
- Consider personalized outreach + further segmentation based on interests



Select an amount.

75.00 USD	Provides 75 thermometers to residents to help monitor individual health
150.00 USD	Supplies about 150 residents with antibacterial soap bars to support CDC hand washing guidelines
500.00 USD	Provides 20 phones to residents so they can call for support during isolation
500.00 USD	Provides occupational therapy services to keep a person housed and allow them to age with dignity in place saving taxpayers \$110,000 a year when compared to senior assisted living facilities.
1000.00 USD	Gives nearly 100 residents a supplemental food kit of oatmeal, lentils, can of fruit, and water
2500.00 USD	Equips 5 staff members with individual laptops to be mobile in the field

Communicating Impact:

Be honest and specific about your needs.

- Who is benefitting
- How many people are benefitting
- # of items provided, time sponsored, type of thank you
- How exactly are funds being used and distributed
- Communicate impact with donation tiers



Fundraising Strategies:

Donation Form Optimization 5 Secure A Second Gift
 Virtual Fundraising Events 6 Recurring Giving
 Webinars 7 Matching Gifts
 Activate Partners 8 Targeted Asks

Free Fundraising Planning Guide

https://www.causevox.com/blog/fundraising-plan-calendar/



Power up your virtual fundraising

Typical fundraising software is clunky, complex, and contractbound, but CauseVox actually tidies up your digital fundraising.

Run donation pages, crowdfunding, and peer to peer fundraising in less time, without hassle.

THE JUSTICE MOVEMENT Just Wa \$115,9 Make a Donation Choose your donation frequency. 4636 One-time Monthly Recurring Select an amount 915 15 00 USD Funds one hour of programs 35 00 USD Funds two hours of programs 75.00 USD Funds three hours of programs 150.00 USD Funds six hours of program: PARTICIPANTS UPDATES DONORS USD Type an amount.. Add a tip COME TO JUST WATER Th Add 5.00% of my amount to cover transaction fees Assign your donation to a specific fundraiser or team consider joining the movement to educate, promote, and fundraise on behalf of (optional) nities in South Asia and other priority areas around the world? nthia Caroll tice Movement is a collective voice for justice and compassion in the world. The wa ent is made of kids, students, young adults, families, and churches who believe they can

Learn more at causevox.com

